

Impact Report

2025/2026

Contents

Chair Introduction.....	01
Impact of the charity	03
How we help	05
What we offer	06
Why we help	07
Who we help.....	08
Thank you message	10





Introduction from our Chair



Over the past year, it has been a true privilege to serve as Chair of Jersey Brain Tumour Charity. Building on the vision established by our founder, Sue May MBE, I remain deeply committed to strengthening our impact and advancing our mission within the Jersey community.

Our purpose is clear: to ensure that anyone affected by a brain tumour in Jersey—whether a patient, family member, friend, or colleague—has access to compassionate information, practical assistance, and emotional support.

We provide support through telephone and email contact, face-to-face conversations, and our local support groups, ensuring that help is both accessible and delivered with empathy and understanding.

This year has been one of progress and development. We have introduced a number of new measures aimed at enhancing the experience of those who seek our support.

These improvements reflect our continued focus on accessibility, responsiveness, and the quality of care we provide. Our priority remains to ensure that every individual who reaches out to us feels heard, supported, and guided.

Alongside service development, we have continued our efforts to promote awareness and share vital information about brain tumours across the Island. Through community engagement and collaboration, we are working to ensure that no one in Jersey faces this journey alone.

I would like to express my sincere thanks to our trustees, volunteers, supporters, and partners for their dedication and generosity. Their commitment makes our work possible and strengthens the support network available to those affected by brain tumours.

Sonia Le Clercq, Chair

The impact of the charity

Over the past year, I have ensured the charity's work remains centred on the individuals and families we serve. As our we grow, so too does our responsibility to ensure that everyone affected by a brain tumour in Jersey receives the support, guidance and understanding they need.

We are currently supporting 41 clients, and our focus this year has been to ensure that each person is properly supported throughout their brain tumour journey. From the moment of diagnosis and throughout treatment and recovery, we aim to walk alongside our clients, helping them navigate both the Jersey and UK healthcare systems, which can often feel complex and overwhelming during an already challenging time.

Our approach is rooted in compassionate and informed support. Clients have access to qualified counsellors, experienced nurses and individuals who understand the realities of the brain tumour journey, ensuring that emotional, practical and wellbeing needs are met with care and empathy.

Alongside direct client support, we have continued to strengthen our services and raise awareness of the charity's work. During the past year we have:

- Worked with employers helping to ensure that they support our clients.
- Worked in partnership with other charities to ensure our clients receive joined-up support.
- Further developed a dedicated counselling space to support emotional wellbeing.
- Continued fundraising through community events, including quizzes, collections, awareness days and ongoing donations from supporters.
- Brainstormed new fund-raising ideas and taken them forward.

As our client numbers increase, our focus remains clear: to do what the charity was established to do — support individuals and families affected by brain tumours with care, understanding and practical guidance.

Alongside this work, fundraising continues to play a vital role in sustaining and developing our services. Through the generosity of our community, supporters and corporate partners, we are able to ensure that this support remains available to those who need it most.

2025/6 statistics

840

hours volunteered

4 Awareness days

talking to local people on the services and support offered.

We aim to provide a longevity of care - pre and post surgery for all.

12

**Support phonecalls
per month**



12

**Walk-n-Talk
walking events**

10

**trustees and
volunteers**



peer group

meetings provided

12

We are currently supporting individuals with both low and high grade brain tumours, as well as individuals with terminal brain tumours, guiding them throughout their journey.

How we help

- Emotional support sessions with a counsellor.
- The allocation of an experienced keyworker to offer support and guidance to those diagnosed, available throughout their brain tumour journey.
- Nursing support and wellbeing experts for those with a brain tumour diagnosis.
- Training and wellbeing session for our mentor and volunteers.
- Brain Boxes – a valuable information tool for each client, these are available for all to use.
- Buddy Community Group meetings – monthly meetings for those diagnosed and their family, offering information and a chance to meet up and socialise.
- Buddy Walk and Talk monthly events.
- Buddy Community Group Activities.
- Marketing the charity, to ensure the charity is not forgotten and newly diagnosed people are aware we are here to help them. Awareness, engagement and creating an online community, making information available for people who need support.

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I consider myself to be so lucky to just ‘be here’ but it is important that i use my experience to help others...

Sue May

What we offer

Emotional support

- 1:1 emotional support counsellors available for brain tumour clients, family and friends.
- Buddy Walk and Talk monthly meetings.
- Services of nursing and wellbeing experts.
- Online and Facebook community.

Practical support

- Practical advice on navigating your brain tumour journey, including operations and treatments.
- We provide details of the resources you can have access to in Jersey including website names.
- Information on navigating the social security system and health system in Jersey and other areas.
- We will provide you with a list of websites and on line social media groups have the best information depending on your circumstances.
- Access to the Brain Tumour community in Jersey.



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Our focus is simple — to ensure that every person facing a brain tumour journey in Jersey feels supported, understood, and never alone.

Why we help

We've built a community built on compassion and empathy. Many of our trustees and ambassadors have personal experience with brain tumours, enabling them to provide genuine understanding and support.

- We offer plans, support and outcomes.
- Give emotional support and guidance, in groups, one to one or via counselling.
- Improve quality of life and adapt to the new normal.
- Give hope.
- Remove the isolation and stress.
- Help people live with the diagnosis with positivity.
- Give support for a caregiver.

Take a look at some personal stories and experiences by visiting: jerseybraintumour.com/story-centre/

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At the heart of our work are the individuals and families we support, ensuring they receive compassion, guidance and understanding at every stage of their journey.

Who we help

A brain tumour diagnosis impacts everyone differently, whether you are a patient, family member, friend, or colleague.

It can bring a wave of emotions, feelings, and practical challenges to navigate. Everyone's experience is unique, and there is no right or wrong way to feel.

We are here to support individuals with a diagnosis, their loved ones, and to educate employers and the wider community.



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The loneliness you feel is actually an opportunity to reconnect with others and yourself.

Maxime Lagacé

Our client demographic:

2025/2026 Snapshot

80%
female

55%
over 65

30%
under 55

15%
under 45

80%
have/had a
brain tumour



20%
family and
friends

How our clients found us:

50%
recommendtion
and word of mouth



15%
signposted from
another charity

15%
leaflet drops



follow us on Facebook and
receive newsletters for updates

60%

Thank you!

We would like to express our sincere gratitude to all those who support our work — our donors, volunteers, corporate partners and supporters, including the Association of Jersey Charities, Channel Islands Cooperative, and those who have chosen to leave legacy donations.

The achievements highlighted in this Impact Report would not have been possible without your generosity, commitment, and belief in our mission. Your support inspires us and strengthens our determination to continue helping those affected by brain tumours.

While we are proud of what has been accomplished, our work is far from complete. With your continued encouragement and support, we can expand the vital services and care that brain tumour clients rely on. The charity faces a big fundraising challenge in 2026 and we will need that support all the more as we move through the year.

Thank you for being such an important part of our journey.

